The Iterative Design Process

No other screens



Prof. Lydia Chilton COMS 4170 30 March 2020



PRINCIPLE



Given specifications, you can create interactions

Part 1 – Usable Functionality:

1. Menu/Navigation.

- a. For consistency, all the templates should be rendered with a shared template that contains a navbar.
- b. The navbar should contain:
 - A home link (at the "/" route)
 A text box to enter a search query and a "go" button (at the "/search"
 - route). When the user presses enter on the search dar it should also "go". iii. A create link (at the "/create" route)
- 2. Home. The home link should render at the "/".
 - a. It should contain a one sentence summary of the mission of the site. This mission should make it clear who the intended user is and what specific goal it helps them achieve.
 - b. It should show the latest 10 entries added to the database to entice the viewer to click on something and start exploring.
 - c. Each of the 10 entries should be formatted as a Bootstrap Card that contains an image and the title of the item. If there is some other essential field, it can show that too, but it should not show all the data fields it's meant to be a summary.
- d. When you click the image, it should take you to the page for viewing the item.
 3. Search. When the user presses "go" on the search link (or presses enter), it should
- search for the items and return a list of all matching results.
 a. Flexibility. The query must do substring matching that is not case sensitive on
 - the title and one other text field. b. Feedback. In addition to returning the results, the page must say how many
 - results there are. If there are zero results, you don't need to do anything other than say there are zero results.
 - c. Feedback. When you present the results to the user, the bit that matches the substring must be easy to scan for, according to gestalt principles.
- State/Options/Transitions. On the template for creating a new database item, you will still have input boxes for all the fields the user must input. In addition:
 - a. Error Detection. When creating a new database entry, there must be error handling on all the fields. If the field must be a number, then ensure it is a number. At the very least, you can check that the field in not blank (remember to trim the text to test if it's blank). Design the error feedback so that it directs the user's attention to the right place to correct the error.
 - b. Transitions. After the user presses "submit" and the data successfully submits, allow the user to either view the item or enter a new item.
 - At the top of the page it should say, "New item successfully created." With a button or link that says "see it here" (or words to that effect). This links to a page for viewing the item.
 - ii. Additionally, the input boxes should clear and the focus should be placed on the first text box so the user is ready to submit another item.
- State/Options/Transitions. There will no longer be a separate /edit/<id>
 route. Editing
 will now be done in /view/<id>
- For each field that can be edited, create a small edit icon next to it. (at least two fields must be editable – including one that is involves changes the text)
- b. State Change. When the user presses the "edit" icon the field to be edited, it must immediately turn editable with a "submit" and "discard changes" option.
- c. Options. The chosen text must disappear, and in its place, there should be a textbox or text input with the text they way to edit, with the focus in the input field.
- d. **Transitions**. After the users presses "submit" or "discard changes" the page should go back to how it looked when they were viewing it (and not editing it).
- Note: If your "update" was to add a review to a list, you don't need to populate the textbox with any text. You may call it "add review" instead of "edit" if you like
- 6. User control and freedom (Undo).
 - a. The user should no longer be able to delete entire database items from the search page.



The next step is to become a **user interface designer**.



- e. Note: If your "update" was to add a review to a list, you don't need to populate the textbox with any text. You may call it "add review" instead of "edit" if you
-

What is design?



"Design is a plan for arranging elements to accomplish a particular purpose."

– Charles Eames

Design is **not** a magical leap where a brilliant idea comes from no where.



Design is a iterative progress where you work with users to identify and solve their problems.







Sitting all day hurts!

Why does it hurt? How do people sit?

What does good sitting look like?

Identify Users needs: For people who sit all day in an office, alleviate back pain by designing a chair that supports the lower back.

Test solutions on users:



Start by helping a **specific person** with a **specific need**



Nadia, age 11

Fraction Test: F	Review of Fra	ction Concep	nts
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Ace this fractions test

If you start specific, you can usually generalize later.

	Domain	Specific Need	Generalized to
amazon	Online shopping	Uncommon books	Clothes,Food, Amazon Fresh Other sellers
facebook	Social Networking	Harvard students looking up dorm, classes, relationship status	Ivy League US Colleges Everybody
Gmail	Read/send Email	No page reload Never Delete	Chat GDrive GSuite
Canva	Graphic Design For novices	High School Yearbooks	Posters, flyers, ads

Starting with a specific person and problem allows you to understand the problem and test various solutions.



Fraction	Test: Revie	ew of Frac	tion Concep	ots	
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¹⁶ . 4 ³ / ₅ ×	2 <u>4</u> =	¹⁷ 9 ¹ / ₂ -	7 ² / ₃ =	¹⁶ 6 ¹ / ₃ +	9 ¹ / ₅ =
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23 <u>5</u> •	24. 2	2 *	$= \frac{1}{4} =$		





Example of a specific need

Columbia Housing Selection Stats

Use this site as a way to help better plan for your housing selection time. All data was obtained from this PDF that Columbia Housing posted. Please reach out if you feel like there's an error, and make sure to share with others!

If you're in a group, enter either your group's lottery number or your group name.

186

If you're **not** in a group, enter your UNI.

UNI

See Results

Columbia Housing Selection Stats

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186

If you're **not** in a group, enter your UNI.

UNI

See Results

Your selection time: 4/1/20 12:19					
Group Size	Number of Groups Selecting Before You	Total Number of Groups			
1	29	543			
2	20	211			
3	1	36			

Alaz Sengul

Your 6-week design challenge:

Challenge:

- Build a **web** application
- That allows a user to **interact** with media
- Within a **domain of your choosing**
- To help a user learn an introductory topic **interactively**
- And help them assess themselves with a quiz.
- And keep learning through **feedback** from the quiz.
- In under 10 minutes total

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Prof. Lydia Chilton COMS 4170 30 March 2020



PRINCIPLE



What I **expect** the design process to be:



What my design process actually is:



If you expect the design process to be straightforward, you will probably be frustrated.



Flare and Focus The Double Diamond Process



Phase 1: Ideation

Ideas are a *potential* solution for a specific problem.



Ideation

Brainstorm ideas for domains and specific problems



In addition to a specific problem, we need an **insights** into the solution

Problem

Insight

Electric light source

Heat metal until it glows

A machine that does computation

Programmable tape can calculate anything (theoretically)

Teaching fractions

Workbooks suck. I'm going to show people how I think through them problem.

Making yearbooks

Photoshop is HARD, and sharing resources is annoying. Maybe some online templates can make this easier.

Social network for photos.

People take crappy photos and are not too eager to share them. What if filters made every photo beautiful?

Where do insights come from?

- 1. Related work
- 2. Talking to people about their experiences

Insights: Related Work

Related work: academic research



Related work: other teaching tools



Related work: Competitors





The dt+UX course focuses on bringing design thinking, processes, and tools to user experience design. From sketching to hands-on studio sessions, students in the dt+UX course learn the importance of making many design artifacts before narrowing down the space to focus on a final design.



Prototyping is the key tool to move ideas out of a designer's head and put them into a tangible form to evalaute for inclusion in the next design iteration. Students in the dt+UX course produce protoypes that range from paper sketches to concept videos to wireframes to code running on the target platform.



Evaluation is how we choose whether a design or feature moves forward in our process or needs to be discarded or revised. Students in the dt+UX course learn and use evaluation techniques that run the gamut from critique to expert evaluation to usability testing in the lab or field to remote usability testing.



Related work

Academic studies

Related systems

Competitors



Insights: Talking to people about their experience

If you ask "What are your problems?" you get things like this.



These answers doesn't provide us with the insights we need to solve a problem. Why?

To find insights and opportunities to help users, we need to dig into the details of their experience.



What's the experience of switching mobile phone plans?

Step 1. Find a real person who has done this recently.



Jamie

Step 2. Ask them about the last time they did it.



When was the last time you switched phone plans?

What made you want to do that?

What did you expect the experience to be like. Hard? Easy? Boring? Exciting?



JAMIE

Scenario: Jamie needs to switch her current mobile plan. She wants a plan that can save her money without having to sacrifice usage limits.

EXPECTATIONS

- Clear online information
- Ability to compare plan breakdowns
- Friendly and helpful customer support

Why not ask a broad question: "What is like to switch phone plans?"



When was the last time you switched phone plans?

What made you want to do that?

What did you expect the experience to be like. Hard? Easy? Boring? Exciting?

People are better at accurately recalling a specific incident.

Asking about a general experience will force them to synthesize and generalize on the spot. We want to get data on one raw, authentic experience and synthesize it ourselves.
Step 3. Listen to their story. Ask question to help elicit the chain of events. At each stage, ask:

What were they doing?

What were they thinking?

What were they saying?

Step 4. Synthesize the experience into phases. Name them. Map out the emotional highs and lows.

DEFINE	COMPARE	NEGOTIATE	SELECT
 1. Review current plan 2. Define parameters for new plan "I wonder if I can pay less." "That offer see like a better of the set o	 3. Watches commercial on TV 4. Researches companies and offers on consumer reports website 5. Uses current carrier website tool to compare options 	 6. Calls current carrier to tell them she is shopping around 7. Calls competitors to see what they can offer "Over it. I'm switching providers." 	 B. Decides on a new plan and calls customer service to switch service "Well, I guess that was all worth it."

Step 5. Identify insights, opportunities and metrics.

OPPORTUNITIES

- Compare alternate companys' offers for her
- · Breakdown current plan into \$ amounts
- · Customer support via text messaging/chat

INTERNAL OWNERSHIP + METRICS

- Cusomer Support Team: reduce average call time to 2 minutes
- · Web Team: add funtionality to allow Jamie to compare plans within our site
- Marketing Team: track competing offers to create competitor database

I sat down with some of you: "Tell me about the last time you participated in class?"

I'm worried my accent won't be understood

I only saw something if I'm 100% sure of the answer. I don't like to guess

I'm so nervous about participating that I don't pay attention

It takes me a few seconds to think of something, and by then you've called on someone in the front row. I always forget to fill out the participation form.

I always forget to fill out the participation form.

I always forget to fill out the participation form.

I always forget to fill out the participation form.

I always forget to fill out the participation form.

BUT WHY????



Don't you pull out your phone as soon as class is over anyway???

There is other stuff to check on my phone that I get sucked into.

I'm running to my next class, and my mind switches tasks

I need a computer to fill it out because I have to be logged in.

I didn't know there was a deadline to fill them out by!!!!!

I fill it out after I go home

What if I sent out a reminder at 5pm?

In reality this takes months:



and design documentation. Projects utilize software tools used in the industry.

Always be on the lookout for insights.







For your design project: Two insights about Learning

Educational insight #1:

Students are terrible at assessing their learning. They need tools to assess themselves.



Copyright Homemade-Preschool.com

Educational insight #2:

Reading textbooks is boring. Nobody learns from that. People learn by practicing - from doing something and getting feedback.



Example:



Phase 2: Implementation

Implementing an idea



Implementing an idea



Two Design Processes

The waterfall model, and iterative design

The Waterfall Model



The Waterfall Model: What's good about it?



The Waterfall Model: What could go wrong?



Iterative Design



Idea





Iterative Design origins: Spiral Model of software engineering (Barry Boehm, 1988)



Iterative Design is good because it minimizes risk



Iterative Design: what's hard about it?



Idea





The steps aren't certain from the start.

To minimize risk on novel designs, Use iteration on each risky aspect of the design





Product

Flare and Focus The Double Diamond Process



Ideation

Implementation

Sam's Design Process for COMS 4170: UI Design

Challenge

- Build a **web** application
- That allows a user to interact with media
- Within a **domain of your choosing**
- To help a user learn *something*
- And help them assess themselves with a quiz.
- And keep learning through **feedback** from the quiz.
- In under 10 minutes total



Brainstorm Domains and Specific Needs

1. Domains

- I. Art History–Identifying art movements
- II. Music Theory–Recognizing different chords/harmonies
- III. Gaming–Learning Super Smash Bros terminology
- IV. Poetry–Finding poetic devices
- V. Gymnastics–Naming gymnastics skills
- VI. Language Learning–Learn Korean alphabet
- VII. Education–Learning national flags
- VIII. Gaming–Know Pokémon type match-ups
- IX. Philosophy–Learn the most influential philosophers and t
- X. Color Theory–Learn how to choose different types of colc

TA Feedback: Learning Art movements is too easy. Everyone can tell realism from surrealism. What's hard to learn? What's a real need? Specific Needs

- Who: Someone who wants to be more knowledgeable about art/art history Media: Can examine images of paintings Interaction: Then drag and drop the images onto either an "Impressionist", "Post-Impressionist", or "Fauvist" droppable element **Goal**: By doing this, they will learn how to distinguish between these relatively similar styled art movements Visible: After going through each of the paintings, percentages and lists of correct vs incorrect will be shown to the user (along with the correct answers and explanation for why the piece is classified that way) **Who**: Someone who wants to be more knowledgeable about art/art history 11. Media: Can examine images of paintings Interaction: And click on specific points of the image that demonstrate elements indicative of the movement to pop up a further explanation Goal: Help users learn the distinguishing features of specific works and art the art movement as a whole Visible: They will take a drag and drop quiz (mentioned above) to see if they learned how to distinguish the pieces Who: A vexillologist (or an aspiring one) III. **Media**: Can use an interactive map of Western Europe Interaction: To click on countries and see their national flag **Goal**: Teach users countries' flags Visible: Users will take a guiz on matching flags to countries IV. **Who**: A vexillologist (or an aspiring one) Media: Will look at a picture of a flag Interaction: And click the corresponding country on the map Goal: Assess users ability to match flag to country Visible: The country will either turn green (if correct) or red (if incorrect), and a final percentage will be shown. Who: A musician who wants to do ear training/learn more music theory V. Media: Can interact with an octave of a piano (with specific notes highlighted for the
 - given chord) Interaction: By clicking the highlighted keys to hear the individual notes, and then click some button to hear them all played together
 - Cool Comiliarize user with the sound of different short types (major miner

Research: Related Apps





Research: Competitors

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. . .

iii. I like how Sporcle keeps track of the site averages. This would be a nice way for the user to set or accomplish personal goals. I also like how you can skip and come back to questions, allowing for flexibility from the user when taking the test.

< EUROPE: 19TH CENTURY Impressionism

These artists broke new ground with sketchy, light-filled canvases shown

in independent exhibitions.

c. 1874 - 1886

Beginner's guide

These artists each sought their own solutions for the depiction of modern life. Impressionist pictorial space Can we even call Impressionism a unified style?

Impressionism, an introduction Impressionist color How the Impressionists got their name

Looking east: how lapan inspired Monet, Van Gogh and other Western artists

videos + essays

The Impressionists painted city parks and city streets, train stations and ballet rehearsals, cafés and lily ponds.











A summer day in Paris: Berthe Morisot's Hunting Butterflies The subject takes control over the outdoor setting, expressing her independence in spite of limitations.

How to recognize Monet: The Basin at Argenteuil In the suburbs, Parisians escaped the pressures of modern life. Monet painted their sun-drenched pleasures.

How to recognize Renoir: The Swing Renoir wanted to forget everything he knew about how to paint so that he could render light as it really is

I like how the site lists paintings and explains the aspects that make it impressionist or post-impressionist, not just the general biography/context of the work, which really helps when trying to distinguish between styles. I also like the layout and how there key points and example paintings are all in one place for each movement, making the learning easier to navigate.

Impressionist color Blue snow and violet-tinted flesh-the Impressionists radically changed our expectation of color.

Impressionist pictorial space The surprising pictorial effects of modern art may seem at first like errors, but they are quite intentional!



Research: talk to people about learning experiences

None, and it was a mistake

Research: Academic studies

None, and it was a mistake

Educational insight #1:

Students are terrible at assessing their learning. They need tools to assess themselves.



Educational insight #2:

Reading textbooks is boring. Nobody learns from that. People learn by practicing - from doing something and getting feedback.



Solidify the 2 ideas by creating a paper prototypes of the solution. Test it!

HOME ART TEST	HOME ART YEAT
Welcome! Ready to learn how to distinguish between Impressionism and Post - Impressionism? Let's get started!	Welcome! Ready to learn how to distinguish between Impressionism and Post - Impressionism? Let's get started!
Explore the Jet Movements Telt your Art Movements Art Knowledge	Explore the second

Select one idea to implement

Ideas

- a. Art History (Impressionism vs Post-Impressionism)
 - i. Who: Someone who wants to be more knowledgeable about art/art history
 - ii. Media: Can examine images of paintings
 - iii. Interaction: Then drag and drop the images onto either an "Impressionist" or "Post-Impressionist" droppable element
 - iv. **Goal**: By doing this, they will learn how to distinguish between these relatively similar styled art movements
 - v. **Visible**: After going through each of the paintings, a score out of 15 will be displayed.

Technical Prototype + user testing



Improve Prototype + User Testing

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(Post) Impressionism						
Home Art Quiz						
k						
Welcome to (Post) Impressionism.						
The goal of this site is to help you distinguish between two major art movements, Impressionism and Post-Impressionism. Start movement's defining features and artwork. When you're ready, take our short quiz to test your knowledge!	by che	ecking	each			
Art Quiz						

Improve + Graphic Design + Testing

ART

n Quiz

Impressionism

1872-1892

- Loosened brushwork
- Lightened color palette-pure, intense colors
- Abandoned clarity of form
- Captured ephemeral moments on canvas
- Sought to capture the optical effects of light
- Focused on scenes of public leisure and the new metropolis

Post-Impressionism

1880-1914

- Symbolic and highly personal meanings
- Painted from memory and emotion rather than the world
- Used evocative colors, not necessarily realisitc ones
- Focused on abstract form and pattern
- Used distinctive brush strokes
- Motifs of primitivism and non-western images
















Both Impressionism and Post-Impressionism can contain visible brush strokes.

Drag each of these examples of brushwork to the correct side, then check your answer!

Impressionism

Visible brush strokes obscure form, add a physical texture

Post-Impressionism



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Post-Impressionism



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Post-Impressionism











Check Answers

Next

Abstraction vs Clarity of Form

Sometimes lack of clarity of form in Impressionism may seem like abstraction. Think carefully about the shapes.

Drag each of these examples of brushwork to the correct side, then check your answer!

Impressionism

Forms blur together, like squinting at a life-like image

Post-Impressionism

Froms are distorted, often with unrealistically geometric or fluid shapes



Public Leisure

Scenes of public leisure are most assoicated with Impressionism, but can appear in both types of paintings. Pay attention to other identifiers to correctly label each work.

Drag each of these examples of brushwork to the correct side, then check your answer!

Impressionism

Look for blurriness, generally life-like figures, subtle lines, attention to light

Post-Impressionism

Look for abstraction (overly geometric or fluid shapes), harsh lines, evocative colors, non-western subjects



1

1/15

Drag the tile below to the correct art movement.





TA feedback sessions: Friday and Monday

Listen to your TA!

Summary

Given specifications, you can create interactions

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Started by helping a **specific person** with a **specific need**



Nadia, age 11

Fraction Test: Rev	iew of Fraction Conce	opts
Contract the Factors (² 9 ² / ₄ ⁴ / ₈	1 <u>8</u> <u>11</u>
* <u>5</u> 4 ¹ / ₅	5 <u>12</u> 5 8 5	* 8 ⁸ / ₀ 8 ⁸ / ₈
$1 1\frac{2}{5} \times 2\frac{2}{5} =$	* 8 <u>1</u> - 5 <u>2</u> *	$4\frac{1}{4} - 2\frac{2}{4} =$
$7^{2}_{5} - 4^{4}_{5} =$	¹¹ 9 ² / ₃ • 3 ² / ₃ =	$\frac{12}{73} + 3\frac{1}{2} =$
$13 2\frac{5}{6} \times 1\frac{2}{6} = $	$14 2\frac{1}{6} \times 7\frac{4}{6} =$	¹⁵ $4\frac{2}{5} \times 3\frac{1}{5} =$
¹⁶ $4\frac{3}{5} \times 2\frac{4}{5} =$	$17 9\frac{1}{3} - 7\frac{2}{3} =$	$16 6\frac{1}{3} + 9\frac{1}{5} = $
$\frac{10}{5} = \frac{3}{5}$	$\frac{t_1}{8} = \frac{2t}{3} = \frac{2}{3} = \frac{2}{3}$	²² 11/4 =
21.5. 21.	<u></u>	

Ace this fractions test

Challenge:

- Build a **web** application
- That allows a user to **interact** with media
- Within a **domain of your choosing**
- To help a user learn an introductory topic **interactively**
- And help them assess themselves with a quiz.
- And keep learning through **feedback** from the quiz.
- In under 10 minutes total

What I **expect** the design process to be:



Flare and Focus The Double Diamond Process



Phase 1: Ideation: Potential solutions for a specific problem.



Ideation

Ideation: Brainstorm domains and specific problems



In addition to a specific problem, we need an **insights** into the solution

Problem

Insight

Electric light source

Heat metal until it glows

A machine that does computation

Programmable tape can calculate anything (theoretically)

Teaching fractions

Workbooks suck. I'm going to show people how I think through them problem.

Making yearbooks

Photoshop is HARD, and sharing resources is annoying. Maybe some online templates can make this easier.

Social network for photos.

People take crappy photos and are not too eager to share them. What if filters made every photo beautiful?

Ideation: Research related work

Academic studies

Related systems

duolingo Immersion 5% Lecture (1) Lingot store Spanish skills 10% Reading LEVEL 12 20% Audio-visual 30% Demonstration Basics 1 50% Discussion 75% Practice doing Phrases Basics 2 90% Teach others Food 4/5 Animals Plurals

Competitors

These artists broke new ground with sketchy, light-filled canvases shown in independent exhibitions. c. 1874 - 1886	Impression	nism	
c. 1874 - 1886	These artists broke new gro in independent exhibitions	ound with sketchy, light-filled canvases sho	wn
	c. 1874 - 1886		

Beginner's guide	Impressionism, an introduction
These artists each sought their own	How the Impressionists got their nam
solutions for the depiction of modern life.	Impressionist pictorial space
Can we even call Impressionism a unified	
style?	

ne Looking east: how Japan inspired Monet, Van Gogh and other Western artists

videos + essays

style?

The Impressionists painted city parks and city streets, train stations and ballet rehearsals, cafés and lily ponds







Impressionist color Blue snow and violet-tinted flesh-the Impressionists radically changed our expectation of color. quite intentional!

What does "Impressionism" mean? mpressionist pictorial space The surprising pictorial effects of modern art Impressionist paintings—once considered may seem at first like errors, but they are sloppy and unfinished-draw huge crowds to museums today.







A summer day in Paris: Berthe Morisot's Hunting Butterflies Argenteuil The subject takes control over the outdoor setting, expressing her independence in spite of limitations

How to recognize Monet: The Basin at In the suburbs, Parisians escaped the pressures of modern life. Monet painted their sun-drenched pleasures.

How to recognize Renoir: The Swine Renoir wanted to forget everything he knew about how to paint so that he could render light as it really is.

Ideation: Talk to people about their experience

Find someone who has done it recently

Synthesize into phases Mark highs and lows of the experience



Educational insight #1:

Students are terrible at assessing their learning. They need tools to assess themselves.



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Educational insight #2:

Reading textbooks is boring. Nobody learns from that. People learn by practicing - from doing something and getting feedback.



How do I **implement** the idea?





Product

Ideation

Implementation

Flare and Focus The Double Diamond Process



TA feedback sessions: Friday and Monday

Listen to your TA!



VIRTUAL CAMPUS DESIGN CHALLENGE COVID-19

When: April 4, 2020 - April 6, 2020

Where: Online

RSVP at https://bit.ly/design-challenge-rsvp

Everyone: Fill out participation when you see the video!

Columbia University

User Interface Design

COMS 4170 · Spring 2020

Home	Grading	Syllabus	Piazza	
10	MARCH	30		APRIL 1
	Participation Form			Homework 8 due @ 4pm