## Brainstorming

#### No screens



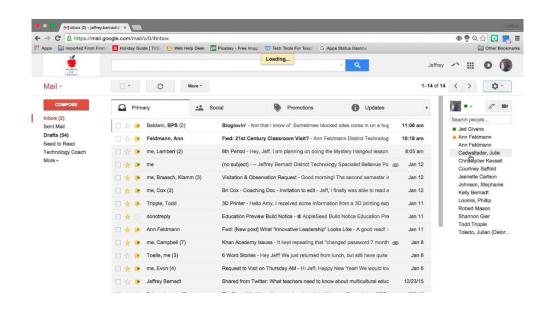


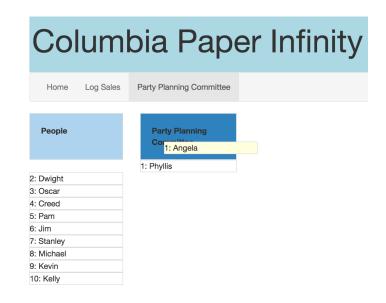
Prof. Lydia Chilton COMS 4170 19 March 2018



#### Goal 1

#### Build websites that suit the needs and abilities of users





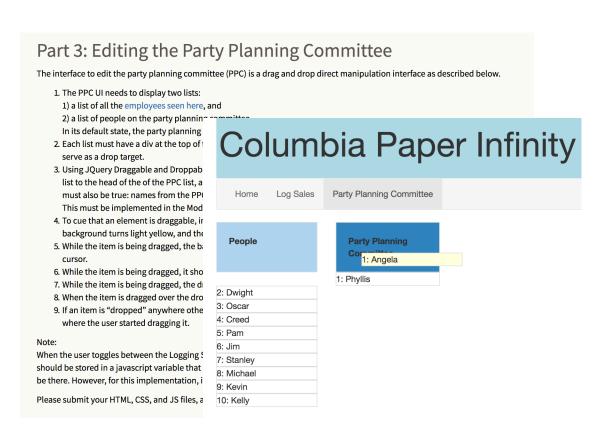
#### 1. Display information

2. Design interactions

...that allow users to accomplish a goal

#### Goal 2

# When the needs and abilities of users are unclear, design systems by **learning from iteration** and experimentation.



Keep a list of the party planning committee

Clear needs, abilities, goal

Unclear needs, abilities, goal

#### 6-Week Project (35% of your grade)

Topic: Interacting with multiple videos.

This task is purposely ill-defined.

Your first milestone is to **pick a domain and a specific problem** for which multiple videos is the solution.

This assignment is to be completed **individually**. HOWEVER, you will have "groups" to get feedback from and to support your user testing

### Example: Domain and Specific Need

**Domain:** conference talks



**Specific need**: A timer that first counts down the talk time, then counts down the q&a time so the speak knows if they are on track



## Why Specific Needs?

What are the kinds of things Politicians, Beauty Queens, and Silicon Valley *say* they will solve?

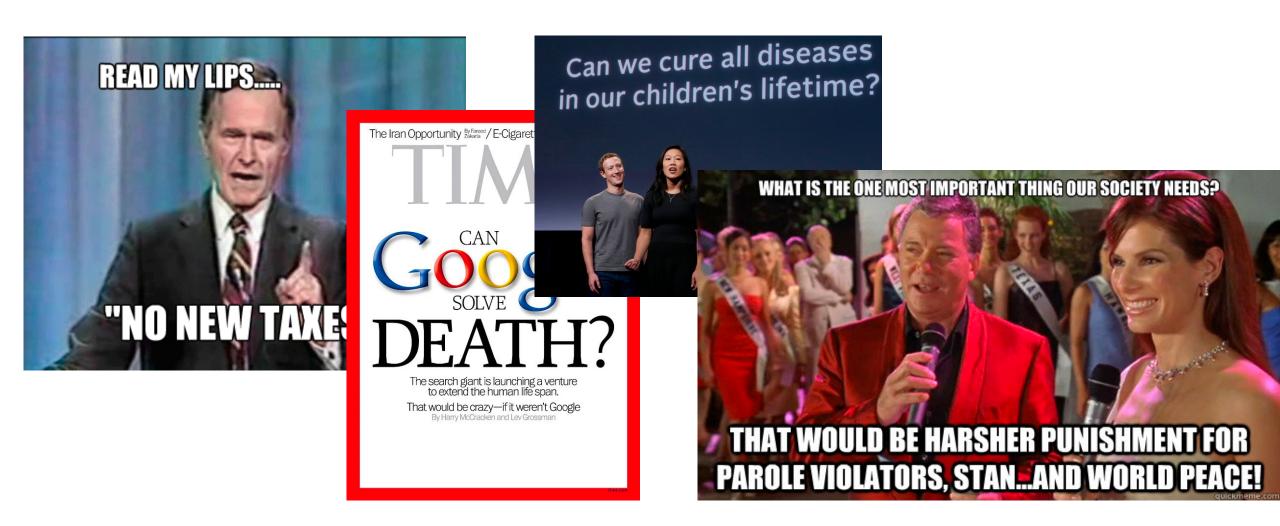




What are the kinds of things Politicians, Beauty Queens, and Silicon Valley *say* they will solve?



### What's appealing about general goals?



#### What's the problem with general goals?



They aren't actionable. You may never start.

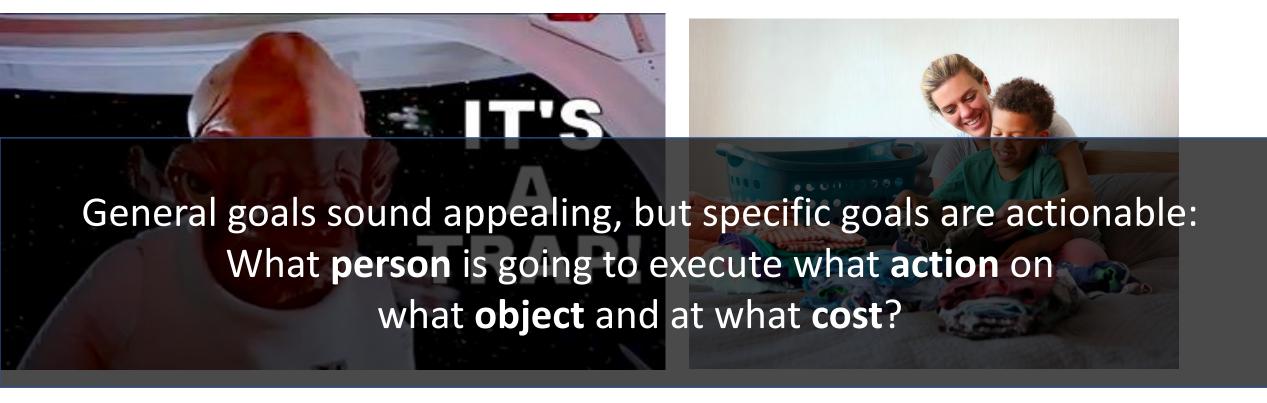
#### General Vs. Specific Goals

Goal 1:

"Clean the house."

Goal 2:

"Fold that basket of laundry."



#### General goals are actually Domains

#### Domain:

"Clean the house"



#### Specific goal:

"Fold that basket of laundry."



#### What's the risk with a specific goal?



"Fold that basket of laundry."

Specific goals can be trivial.

But, if you start specific, you can usually generalize

#### **Domain**

#### **Specific Need**

#### **Generalized to**



Online shopping

Uncommon books

Clothes, Food, Amazon Fresh Other sellers





Social Network

Harvard students to look each other up

Ivy League
US Colleges
Everybody





**Email client** 

Web-based No page reload Never Delete Chat GDrive



#### **Domain**

#### **Specific Need**

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If you start specific, you can usually generalize.

No page reload

Never Delete



# Why did Sabre (a printer company) buy Dunder Mifflin (a failing paper company)?





## Supply Chain Distribution: Generalize from Paper Sales to Printer Sales





#### Example:

#### Domain, Specific Need, and Generalization

**Domain:** conference talks



**Specific need**: A timer that first counts down the talk time and q&a



#### **Generalization:**

Medium talks (20 min)

Short talks (1 min)

\* 40 1-min intros in 1 hr

Long talks (1 hr)

\* Might take questions during the talk.

## If you start general, you may never start.











Short talks (1 min)
Medium talks (20 min)
Long talks (1 hr)

If you start specific, you can usually generalize later.

## Brainstorming Exercise

#### 6-Week Project (35% of your grade)

Topic: Interacting with multiple videos.

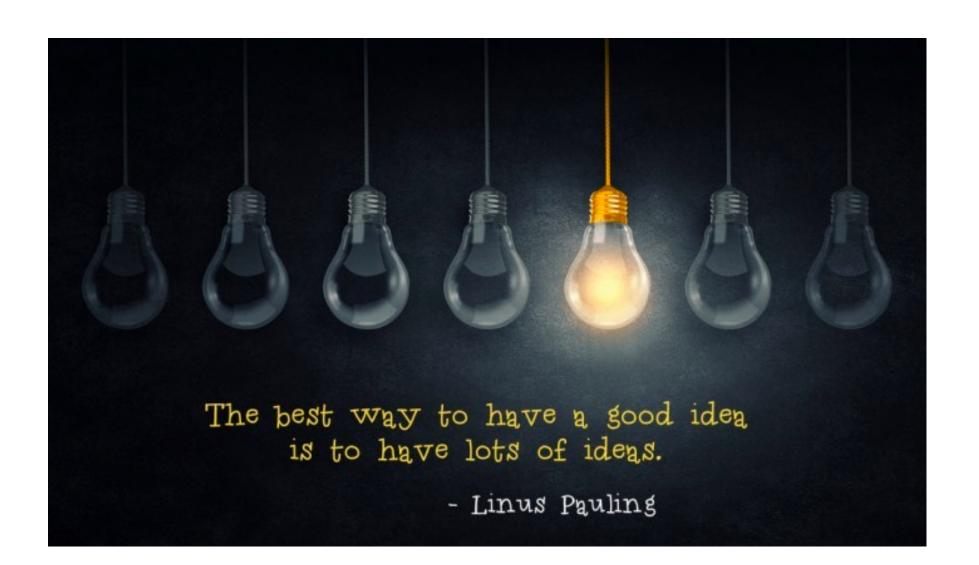
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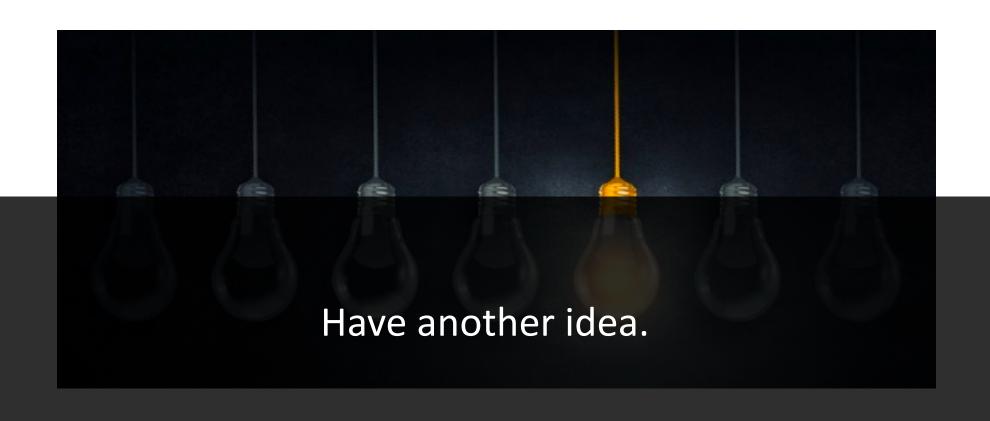
### Coming up with the perfect idea can be intimidating



### Only rule of brainstorming: No criticism



## If you HATE someone's idea, what should you do?



#### Brainstorm More Specific Goals

Domain:

World peace

Domain:

Save the planet

Domain:

Education

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HOWEVER, you will have "groups" to get feedback from and to Support your using testing

What's one thing somebody else said that you didn't think of?

#### Brainstorm: Actions you can do with video



Rick Roll 10 hours

What's one thing somebody else said that you didn't think of?

#### Milestone 1:

By yourself:

Brainstorm 3 domains you are interested in. For each domain, brainstorm 5 specific needs.

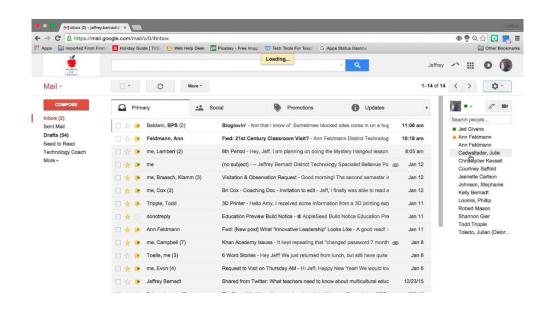
Post them on Piazza by **noon on Wednesday**, and you will get participation points.

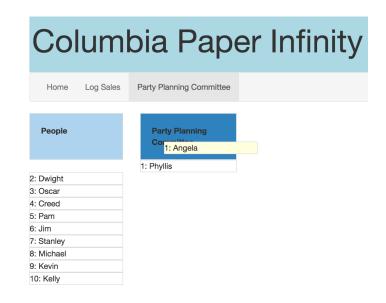
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## Summary

#### Goal 1

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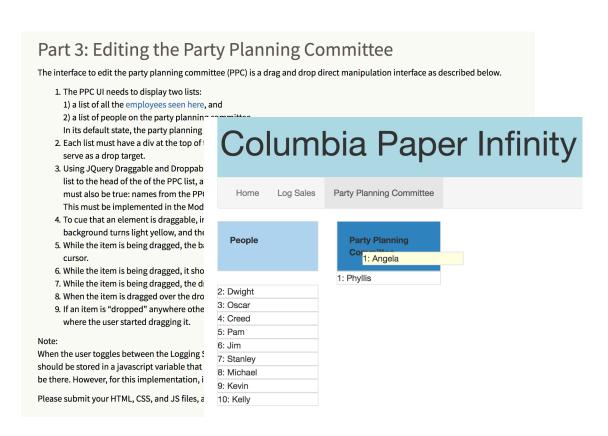
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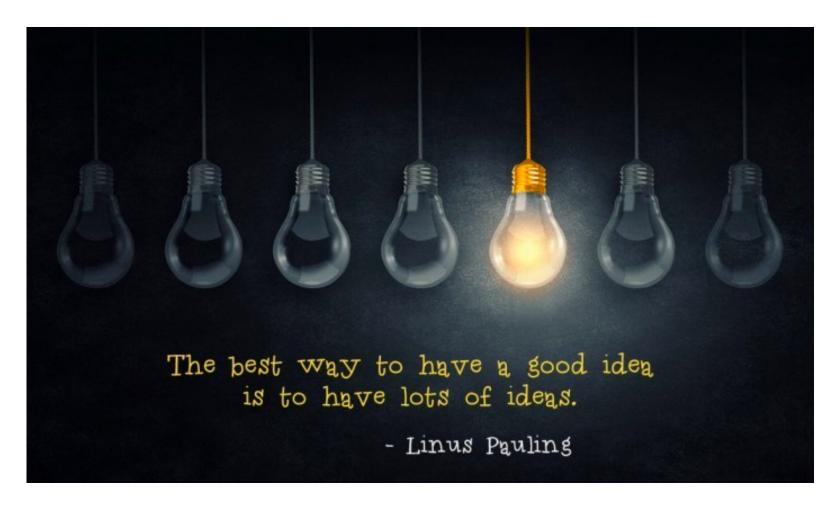




Short talks (1 min)
Medium talks (20 min)
Long talks (1 hr)

If you start specific, you can usually generalize later.

### Coming up with the perfect idea can be intimidating





Save criticism for later.
It impedes the process of having more ideas

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